



BUREAU
VERITAS

Bureau Veritas Certification

**Letter of Compliance
Issued to**

**ABU DHABI SUSTAINABLE WATER SOLUTIONS COMPANY P.J.S.C.
(TAQA WATER SOLUTIONS)**

SKY TOWER, AL REEM ISLAND, P.O. BOX: 108801, ABU DHABI,
UNITED ARAB EMIRATES

*Bureau Veritas Certification confirms that the above organisation has been assessed and
found to be in compliance with the guidelines provided in the below mentioned standard*

Standard

ISO 10004:2018

Scope verified

**MONITORING AND MEASURING CUSTOMER SATISFACTION FOR
TAQA WATER SOLUTIONS OPERATIONS AND SERVICES**

Original cycle start date	12 December 2024
Expiry date of previous cycle:	NA
Assessment Audit date:	30 November 2024
Assessment cycle start date:	12 December 2024

Subject to the continued satisfactory operation of the organizations above system, this letter of compliance expires on:	11 December 2027
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Ref. No. **ADH- 4524.9990028** Version: **No. 02** Revision date: **09 October 2025**

Krupa Rahul – Certification Manager

*The validity of this Compliance letter is three year from the issue date subjected to satisfactory annual assessment.
Local office: Bureau Veritas Certification, P.O Box 26264, Abu Dhabi, United Arab Emirates,*

Further clarifications regarding the scope of this certificate and the applicability of the management system
requirements may be obtained by consulting the organisation.
To check this certificate validity please call: **+971 2 6444920**