



BUREAU
VERITAS

Bureau Veritas Certification

**Letter of Compliance
Issued to**

**ABU DHABI SUSTAINABLE WATER SOLUTIONS COMPANY P.J.S.C.
(TAQA WATER SOLUTIONS)**

SKY TOWER, AL REEM ISLAND, P.O. BOX: 108801, ABU DHABI,
UNITED ARAB EMIRATES

Bureau Veritas Certification confirms that the above organisation has been assessed and found to be in compliance with the guidelines provided in the below mentioned standard

Standard

ISO 10002:2018

Scope verified

**CUSTOMER COMPLAINTS HANDLING RELATED TO
TAQA WATER SOLUTION OPERATIONS AND SERVICES**

Original cycle start date	12 December 2024
Expiry date of previous cycle:	N.A.
Assessment Audit date:	30 November 2024
Assessment cycle start date:	12 December 2024
Subject to the continued satisfactory operation of the organizations above system, this letter of compliance expires on:	11 December 2027

Ref. No. **ADH- 4524.9990028**

Version: **No. 02**

Revision date: **09 October 2025**

Krupa Rahul – Certification Manager

*The validity of this Compliance letter is three year from the issue date subjected to satisfactory annual assessment.
Local office: Bureau Veritas Certification, P.O Box 26264, Abu Dhabi, United Arab Emirates,*

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.
To check this certificate validity please call: **+971 2 6444920**